

Delivery Policy

Nattrend only delivers products within the borders of the Republic of South Africa.

An order can only be delivered to one address. If you, the user, requires an order or more than one order to be sent to multiple addresses, then you will need to place a separate order for each address.

Standard Delivery for orders (2-5 working days):

Courier deliveries are made between 09h00 and 17h00 from Monday to Friday with a nominated third-party courier service.

Nattrend shall endeavour to deliver your order within 2 (two) – 5 (five) working days. Delivery depends on the distance of your address from our distribution centre.

Your order will be dispatched after your payment has been received. For same day dispatch, your order must be submitted, and payment received before 13h00 from Monday to Thursday and before 11h00 on Fridays.

All orders will be dispatched on the day that payment is received on condition that such payment is received before 13h00 on Monday to Thursday and after 11h00 on Fridays. If payment is received after above mentioned times, the order will be dispatched on the following working day.

When our distribution centre has prepared and packed your order and your order has been dispatched, you will receive an e-mail on the e-mail address provided at time of placing the order. This e-mail will contain delivery details as well as a tracking number to use on the nominated third-party courier service website in order to enable you to track your order.



Nattrend

The Pure Natural Trend

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